GENERAL SERVICES ADMINISTRATION
AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST

On-Line access to contract ordering information, terms and conditions, up -to-date pricing, and the option to create and electronic delivery order are available through GSA *Advantage*!, a menu –driven database system. The INTERNET address GSA *Advantage*! is: GSAAdvantage.gov

Schedule: **Multiple Award Schedule (MAS)**

Large Category: **Information Technology (IT)**

Sub-Categories: **IT Hardware; IT Software; IT Services; IT Training and Electronic Commerce**

Special Item Numbers:

33411	Purchasing of New Electronic Equipment
811212	Maintenance of Equipment, Repair Services and/or Repair/Spare Parts
511210	Software Licenses
54151	Software Maintenance Services
611420	Information Technology Training
54151S	Information Technology Professional Services
54151ECOM	Electronic Commerce and Subscription Services
OLM	Order Level Materials

Schedule Number: **GS-35F-0298W**

Contract Term: **March 8, 2010 – March 7, 2030**
Pricelist current through Modification #PA-0196, April 10, 2025

Contractor: **Triad Technology Partners, LLC**
175 S Pantops Dr, STE 102
Charlottesville, VA 22911
Phone: 804-814-0384
Fax: 703-229-0505
www.triadtechpartners.com

For more information on ordering from Federal Supply Schedules go to the GSA Schedules page at GSA.gov.

CUSTOMER INFORMATION

1a. Special item number(s):

Special Item Number	Description
33411	Purchasing of New Electronic Equipment
511210	Software Licenses
54151	Software Maintenance
54151ECOM	Electronic Commerce and Subscription Services
54151S	Information Technology Professional Services
611420	Information Technology Training
811212	Maintenance of Equipment, Repair Services and/or Repair/Spare Parts
OLM	Order Level Materials

All SINs applicable to participate in Cooperative Purchasing and Disaster Recovery.

1b. Lowest priced Item for **Refer to GSA Pricing Section - For all other SINS please refer to our GSA Advantage! Listing.**

1c. Labor Category Descriptions: **Refer to GSA Pricing Section - For all other SINS please refer to our GSA Advantage! Listing.**

2. Maximum Order: **$500,000 for SINS 33411; 811212; 511210; 54151; 54151S; 54151ECOM**
Maximum Order: **$250,000 for SIN 611420**

This maximum order threshold is a dollar amount at which it is suggested that the ordering agency request higher discounts from the contractor before issuing the order. The contractor may: (1) Offer a new lower price, (2) Offer the lowest price available under the contract, or (3) Decline the order within five (5) days. In accordance with the Maximum Order provisions contained in the Schedule, a delivery order may be placed against the Schedule contract even though it exceeds the maximum order threshold.

3. Minimum Order: **$100.00**

4. Geographic coverage (delivery area). **Domestic and Overseas Delivery.**

5. Points of Production

Manufacturer/Offeror	**Production Point(s)**	**Applicable SIN(s)**
Huddle Inc.	835 Howard Street, 3rd Floor, San Francisco, CA 94103	511210 54151
IBM Corporation	PO Box 643600, Pittsburgh, PA 15264-3600	511210 54151
Interloc	31 Natoma St Ste 140, Folsom, CA 95630	511210
Regroup	709 Noe St, San Francisco CA 94114	511210 54151S
Triad Technology Partners	175 S Pantops Dr, STE 102, Charlottesville, VA 22911	54151S

6. Discount from list prices or statement of net price. **Prices Listed are net, discounts have been applied. Refer to GSA Pricing Section - For all other SINS please refer to our GSA Advantage! Listing.**

7. Quantity discounts: **Not Offered**

8. Prompt payment terms. **Net 30**

9. Foreign items (list items by country of origin). **Not Applicable**

10a. Time of delivery.

Special Item Number	Manufacturer	Standard Delivery Time
33411; 811210; 511210; 54151, 54151ECOM, 611420	All Manufacturers	As mutually agreed per order
54151S	Triad Technology	As mutually agreed per order

10b. Expedited Delivery.

Special Item Number	Manufacturer	Standard Delivery Time
33411; 811210; 511210; 54151ECOM	All Manufacturers	As mutually agreed per order
54151S	Triad Technology	As mutually agreed per order

10c. Overnight and 2-day delivery

Special Item Number	Manufacturer	Standard Delivery Time
33411; 811210; 511210; 54151ECOM	All Manufacturers	As mutually agreed per order
54151S	Triad Technology	As mutually agreed per order

10d. Urgent Requirements.

Special Item Number	Manufacturer	Standard Delivery Time
33411; 811210; 511210; 54151ECOM	All Manufacturers	As mutually agreed per order
54151S	Triad Technology	As mutually agreed per order

11. F.O.B. point(s). **FOB Destination ground shipping to the 48 contiguous states and Washington, DC. All other locations will be FOB Origin.**

12a. Ordering address:

Triad Technology Partners, LLC
175 S Pantops Dr Ste 102
Charlottesville, VA 22911
Tel: 804.814.0384

12b. Ordering procedures: **For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.**

13. Payment address:

Triad Technology Partners, LLC
175 S Pantops Dr Ste 102
Charlottesville, VA 22911
Tel: 804.814.0384

14. Warranty provision: **Manufacturers' standard commercial warranty**

15. Export packing charges, if applicable: **Not Applicable**

16. Terms and conditions of rental, maintenance, and repair (if applicable). **Not Applicable**

17. Terms and conditions of installation (if applicable). **Not Applicable**

18a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable). **Not Applicable**

18b. Terms and conditions for any other services (if applicable). **Not Applicable**

19. List of service and distribution points (if applicable).

Manufacturer/Offeror	Production Point(s)
Huddle Inc.	835 Howard Street, 3rd Fl, San Francisco, CA 94103
IBM Corporation	PO Box 643600, Pittsburgh, PA 15264-3600
Regroup	709 Noe St, San Francisco CA 94114
Interloc	31 Natoma St Ste 140, Folsom, CA 95630
Triad Technology Partners LLC	175 S Pantops Dr, STE 102, Charlottesville, VA 22911

20. List of participating dealers (if applicable). **Not Applicable**

21. Preventive maintenance (if applicable). **Not Applicable**

22a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants). **Not Applicable**

22b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor's website or other location.) The EIT standards can be found at: www.Section508.gov/. **If applicable, Section 508 compliance information on the supplies and services provided for under this contract are available at websites of Manufacturers listed .**

23. Unique Entity Identifier (UEI) Number: **LWHHHWAEWET4**

24. Notification regarding registration in System for Award Management (SAM) database. **Triad Technology Partners LLC's SAM registration is active.**

TERMS AND CONDITIONS APPLICABLE TO SUBCATEGORY SOFTWARE LICENSES

1. INSPECTION/ACCEPTANCE

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The ordering activity must exercise its post-acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

2. ENTERPRISE USER LICENSE AGREEMENTS REQUIREMENTS (EULA)

See EULA by individual manufacturer:

Attachment I: IBM Terms and Conditions - SINs 511210 and 54151

Attachment II: Huddle Terms and Conditions - SIN 511210 and 54151

Attachment III: Dais, Inc. dba Regroup - Regroup Terms and Conditions SINs 511210 and 54151S

Attachment VII: Interloc Terms and Conditions – 511210

3. GUARANTEE/WARRANTY

a. Unless specified otherwise in this contract, the Contractor's standard commercial guarantee/warranty as stated in the contract's commercial pricelist will apply to this contract.

See Warranty by individual manufacturer.

b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.

c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

4. TECHNICAL SERVICES

The Contractor, without additional charge to the ordering activity, shall provide a hot line technical support number for the purpose of providing user assistance and guidance in the implementation of the software.

Ordering activity is instructed to use the contact information provided by manufacturer when order is placed for technical assistance.

5. SOFTWARE MAINTENANCE *Ordering activity is instructed to review license information provided by manufacturer under Clause 2 above*

a. Software maintenance as it is defined: (select software maintenance type):

_____X_____ 1. Software Maintenance as a Product (511210)

Software maintenance as a product includes the publishing of bug/defect fixes via patches and updates/upgrades in function and technology to maintain the operability and usability of the software product. It may also include other no charge support that are included in the purchase price of the product in the commercial marketplace. No charge support includes items such as user blogs, discussion forums, on-line help libraries and FAQs (Frequently Asked Questions), hosted chat rooms, and limited telephone, email and/or web-based general technical support for user's self-diagnostics.

Software maintenance as a product does NOT include the creation, design, implementation, integration, etc. of a software package. These examples are considered software maintenance as a service.

Software Maintenance as a product is billed at the time of purchase.

____X_____ 2. Software Maintenance as a Service (SIN 54151)

Software maintenance as a service creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. Software maintenance as a service includes person-to-person communications regardless of the medium used to communicate: telephone support, on-line technical support, customized support, and/or technical expertise which are charged commercially. Software maintenance as a service is billed arrears in accordance with 31 U.S.C. 3324.

Software maintenance as a service is billed in arrears in accordance with 31 U.S.C. 3324.

b. Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

6. PERIODS OF TERM LICENSES (SIN 511210) AND MAINTENANCE (SIN 54151) - *Ordering activity is instructed to review license information provided by manufacturer under Clause 2 above*

a. The Contractor shall honor orders for periods for the duration of the contract period or a lessor period of time.

b. Term licenses and/or maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice to the Contractor.

c. Annual Funding. When annually appropriated funds are cited on an order for term licenses and/or maintenance, the period of the term licenses and/or maintenance shall automatically expire on September 30 of the contract period, or at the end of the contract period, whichever occurs first. Renewal of the term licenses and/or maintenance orders citing the new appropriation shall be required, if the term licenses and/or maintenance is to be continued during any remainder of the contract period.

d. Cross-Year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month (fiscal year) period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding

the intervening fiscal years.

e. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if the term licenses and/or maintenance is to be terminated at that time. Orders for the continuation of term licenses and/or maintenance will be required if the term licenses and/or maintenance is to be continued during the subsequent period.

7. CONVERSION FROM TERM LICENSE TO PERPETUAL LICENSE - ***Ordering activity is instructed to review license information provided by manufacturer under Clause 2 above***

a. The ordering activity may convert term licenses to perpetual licenses for any or all software at any time following acceptance of software. At the request of the ordering activity the Contractor shall furnish, within ten (l0) calendar days, for each software product that is contemplated for conversion, the total amount of conversion credits which have accrued while the software was on a term license and the date of the last update or enhancement.

b. Conversion credits which are provided shall, within the limits specified, continue to accrue from one contract period to the next, provided the software remains on a term license within the ordering activity.

c. The term license for each software product shall be discontinued on the day immediately preceding the effective date of conversion from a term license to a perpetual license.

d. The price the ordering activity shall pay will be the perpetual license price that prevailed at the time such software was initially ordered under a term license, or the perpetual license price prevailing at the time of conversion from a term license to a perpetual license, whichever is the less, minus an amount equal to _____% of all term license payments during the period that the software was under a term license within the ordering activity.

8. TERM LICENSE CESSATION - ***Ordering activity is instructed to review license information provided by manufacturer under Clause 2 above***

a. After a software product has been on a continuous term license for a period of _____ * months, a fully paid-up, non-exclusive, perpetual license for the software product shall automatically accrue to the ordering activity. The period of continuous term license for automatic accrual of a fully paid-up perpetual license does not have to be achieved during a particular fiscal year; it is a written Contractor commitment which continues to be available for software that is initially ordered under this contract, until a fully paid-up perpetual license accrues to the ordering activity. However, should the term license of the software be discontinued before the specified period of the continuous term license has been satisfied, the perpetual license accrual shall be forfeited.

b. The Contractor agrees to provide updates and maintenance service for the software after a perpetual license has accrued, at the prices and terms of Special Item Number l32-34, if the licensee elects to order such services. Title to the software shall remain with the Contractor.

9. UTILIZATION LIMITATIONS - (SIN 511210, AND SIN 54151) ***Ordering activity is instructed to review license information provided by manufacturer under Clause 2 above***

a. Software acquisition is limited to commercial computer software defined in FAR Part 2.101.

b. When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:

(1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.

(2) Software licenses are by site and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. The software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis when multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take appropriate action by instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.

(3) Except as is provided in paragraph 8.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.

(4) The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of Disaster Recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.

(5) "Commercial Computer Software" may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

10. SOFTWARE CONVERSIONS - (SIN 511210) - ***Ordering activity is instructed to review license information provided by manufacturer under Clause 2 above***

Full monetary credit will be allowed to the ordering activity when conversion from one version of the software to another is made as the result of a change in operating system, or from one computer system to another. Under a perpetual license (132-33), the purchase price of the new software shall be reduced by the amount that was paid to purchase the earlier version. Under a term license (132-32), conversion credits which accrued while the earlier version was under a term license shall carry forward and remain available as conversion

credits which may be applied towards the perpetual license price of the new version.

11. DESCRIPTIONS AND EQUIPMENT COMPATIBILITY - ***Ordering activity is instructed to review license information provided by manufacturer under Clause 2 above***

The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

12. RIGHT-TO-COPY PRICING- ***Ordering activity is instructed to review license information provided by manufacturer under Clause 2 above***

TERMS AND CONDITIONS APPLICABLE TO SUBCATEGORY INFORMATION TECHNOLOGY TRAINING

SCOPE

a. The Contractor shall provide training courses normally available to commercial customers, which will permit ordering activity users to make full, efficient use of general purpose commercial IT products. Training is restricted to training courses for those products within the scope of this solicitation.

b. The Contractor shall provide training at the Contractor's facility and/or at the ordering activity's location, as agreed to by the Contractor and the ordering activity.

2. ORDER

Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPAs) shall be the basis for the purchase of training courses in accordance with the terms of this contract. Orders shall include the student's name, course title, course date and time, and contracted dollar amount of the course.

3. TIME OF DELIVERY

The Contractor shall conduct training on the date (time, day, month, and year) agreed to by the Contractor and the ordering activity.

4. CANCELLATION AND RESCHEDULING

a. The ordering activity will notify the Contractor at least seventy-two (72) hours before the scheduled training date, if a student will be unable to attend. The Contractor will then permit the ordering activity to either cancel the order or reschedule the training at no additional charge. In the event the training class is rescheduled, the ordering activity will modify its original training order to specify the time and date of the rescheduled training class.

b. In the event the ordering activity fails to cancel or reschedule a training course within the time frame specified in paragraph a, above, the ordering activity will be liable for the contracted dollar amount of the training course. The Contractor agrees to permit the ordering activity to reschedule a student who fails to attend a training class within ninety (90) days from the original course date, at no additional charge.

c. The ordering activity reserves the right to substitute one student for another up to the first day of class.

d. In the event the Contractor is unable to conduct training on the date agreed to by the Contractor and the ordering activity, the Contractor must notify the ordering activity at least seventy-two (72) hours before the scheduled training date.

5. FOLLOW-UP SUPPORT

The Contractor agrees to provide each student with unlimited telephone support or online support for a period of one (1) year from the completion of the training course. During this period, the student may contact the Contractor's instructors for refresher assistance and answers to related course curriculum questions.

6. PRICE FOR TRAINING

The price that the ordering activity will be charged will be the ordering activity training price in effect at the time of order placement, or the ordering activity price in effect at the time the training course is conducted, whichever is less.

7. INVOICES AND PAYMENT

Invoices for training shall be submitted by the Contractor after ordering activity completion of the training course. Charges for training must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

8. FORMAT AND CONTENT OF TRAINING

a. The Contractor shall provide written materials (i.e., manuals, handbooks, texts, etc.) normally provided with course offerings. Such documentation will become the property of the student upon completion of the training class.

b. **If applicable** For hands-on training courses, there must be a one-to-one assignment of IT equipment to students.

c. The Contractor shall provide each student with a Certificate of Training at the completion of each training course.

d. The Contractor shall provide the following information for each training course offered:

(1) The course title and a brief description of the course content, to include the course format (e.g., lecture, discussion, hands-on training);

(2) The length of the course;

(3) Mandatory and desirable prerequisites for student enrollment;

(4) The minimum and maximum number of students per class;

(5) The locations where the course is offered;

(6) Class schedules; and

(7) Price (per student, per class (if applicable)).

e. For those courses conducted at the ordering activity's location instructor travel charges (if applicable), including mileage and daily living expenses (e.g., per diem charges) are governed by Pub.L.99-234 and FAR Part 31.205-46, and are reimbursable by the ordering activity on orders placed under the Multiple Award Schedule, as applicable, in effect on the date(s) the travel is performed. Contractors cannot use GSA city pair contracts. The Industrial Funding Fee does NOT apply to travel and per diem charges.

f. For Online Training Courses, a copy of all training material must be available for electronic download by the students.

9. "NO CHARGE" TRAINING

The Contractor shall describe any training provided with equipment and/or software provided under this contract, free of charge, in the space provided below.

GSA PRICING SECTION

To view and order from the complete catalog available under this GSA Schedule, please search under our contract number GS-35F-0298W at the GSA Advantage! website.

SIN 54151S INFORMATION TECHNOLOGY PROFESSIONAL SERVICES

DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING

Senior Consultant

Functional Description: Can lead complex implementations of enterprise systems. Provide functional, technical and administrative direction to diverse teams. Provides advice on business process re-engineering, application design, application configuration, testing, data architecture, systems integration, and implementation. Leads customer sessions, training classes, hands on workshops and project status meetings.

Minimum Experience: Five or more years' experience in enterprise systems implementation.

Minimum Education: Bachelor's Degree, preferably in Information Systems, Business Management or related field. Relevant years of field experience may be substituted for education.

Manager

Functional Description: Organize programs and activities in accordance with the mission and goals of the organization, develop new programs to support the strategic direction of the organization, and create and manage long-term goals. Strategize, implement, and maintain program initiatives that adhere to organizational objectives, develop program assessment protocols for evaluation and improvement, and oversee multiple project teams to ensure program goals are reached.

Minimum Experience: 10 years

Minimum Education: Bachelors

Subject Matter Expert

Functional Description: An individual whose qualification and/or particular expertise are exceptional and/or highly unique. Typically identified as an industry leader for a given area of expertise. Performs the following kinds of functions: Initiates, supervise, and/or develops requirements from a project's inception to conclusion for complex to extremely complex programs; Provides strategic advice, technical guidance and expertise to program and project staff; Provides detailed analysis, evaluation and recommendations for improvements, optimization development, and/or maintenance efforts for client specific or mission critical challenges/issues; Consults with client to define need or problem supervises studies and leads surveys to collect and analyze data to provide advice and recommend solutions.

Minimum Experience: 5 years

Minimum Education: Bachelors

Consultant

Functional Description: Can independently and as part of a team review and analyze customer requirements to design, configure and test enterprise applications. Provide support with business process re-engineering, application design, application configuration, testing, data architecture, systems integration, and implementation.

Minimum Experience: Three or more years' experience in the definition, development, and implementation of enterprise systems.

Minimum Education: Bachelor's Degree preferred, in Information Systems, Business Management, or related field. Relevant years of field experience may be substituted for education.

Programmer

Functional Description: Provides support with the definition of technical requirements, design, configuration, testing, training and implementation of enterprise software systems.

Minimum Experience: Two or more years of experience working on technical projects as an integral member of the team contributing to the overall implementation.

Minimum Education: Bachelor's Degree, preferably in Information Technology, Computer Science or related field. Relevant years of field experience may be substituted for education.

SIN 54151S INFORMATION TECHNOLOGY PROFESSIONAL SERVICES LABOR RATES

SIN	Description	GSA Catalog Price
54151S	Sr. Consultant	$308.56
54151S	Manager	$216.14
54151S	Subject Matter Expert	$200.92
54151S	Consultant	$147.23
54151S	Programmer	$142.75