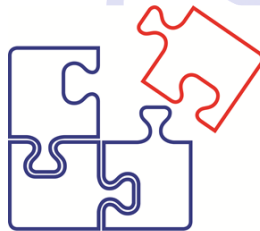


Speed to Value

Triad's Baseline Accelerator is comprised of common configurations which conform to both ServiceNow and ITIL v3 best practices. Customers can use this **firm fixed price offering** to increase the pace of cloud migration efforts, rapidly achieving cost reduction goals. Triad's Baseline Accelerator allows clients to fast-track primary mission requirements when implementing ServiceNow for ITSM. By delivering the most commonly requested configurations on 'day one', the focus of our implementation becomes those requirements unique to your organization, accelerating the pace and bringing value to your ServiceNow project.



TRIAD Baseline Accelerator

Incident Management
Change Management
Problem Management

Knowledge Management
Employee Self-Service
Service Catalog Requests

Triad helps clients effectively map their processes and build the enterprise-wide IT Service Management portfolio necessary to realize the true potential of cloud-based services management. With a focus on up-front processes and defining required design elements, Triad delivers the best possible migration path for customers to use in transforming IT service management to meet their evolving mission goals.