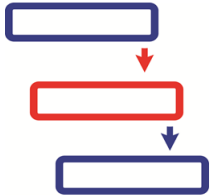


Configured for You

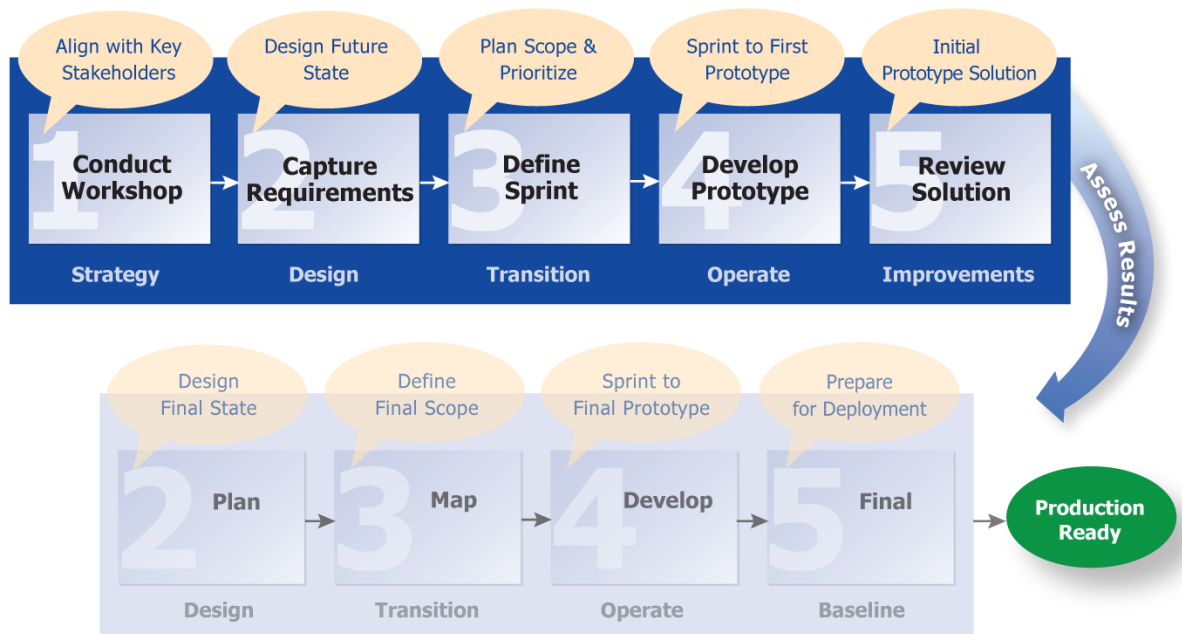


TRIAD AIM Methodology

Triad has built a reputation for value and customer satisfaction through our **Agile Implementation (AIM) Methodology**. This mapped iterative approach delivers the experience of Triad's certified experts to each and every engagement, resulting in a project that is aligned with key stakeholder priorities from the outset, increasing the probability of project success.

Triad ServiceNow Delivery Model

- Consultative Design
- Process Workshops
- Requirements Traceability Documentation
- Agile Sprints
- Prototype Development & Solution Reviews
- Iterative Results Assessment



The ITSM experts at Triad can assist organizations to break out of 'process paralysis' and move to design the applications and services they need to transform IT service management operations. Triad distinguishes itself by delivering full life cycle implementation consulting, not just technical enablement. Our consultants are known for being trusted advisors on each engagement, a role they take very seriously, and their experience guides customers through every step of the process in order to ensure success.