



Triad Technology Partners and ServiceNow Win U.S. General Services Administration Contract for Enterprise IT Management

Bethesda, MD – December 13, 2011: Triad Technology Partners, provider of IT service management software and services to public sector, announced today that the U.S. General Services Administration (GSA) has selected Triad Technology Partners (Triad) to implement its Enterprise IT Management (EITM) platform. The three year contract is a joint win with ServiceNow and TechFlow.

Triad's team will provide GSA with significant cost savings and better management control across the enterprise by implementing the cloud-based ServiceNow IT Service Management Software-as-a-Service solution. ServiceNow is the most innovative IT management solution available in the market today. Delivered On Demand and licensed through subscription, ServiceNow combines ITIL version 3 recommendations with Web 2.0 technology to offer a solution that is thoroughly modern in delivery, price and value. From customizing on the fly to eliminating costly maintenance, ServiceNow makes IT's job easier, more realistic and cost effective.

Triad Technology Partners' implementation of the ServiceNow Cloud offering will allow GSA to optimize and manage their IT services and projects across the organization. The GSA EITM platform will unify and simplify IT management for GSA and provide better insights into the quality, costs, and risks for their service offerings.

"We are thrilled that GSA has chosen to move to the cloud with Triad and ServiceNow and look forward to a productive partnership with the agency. GSA has a track record as a leader in utilizing cloud solutions and this move is just one more feather in their cap", said Tim Hohman, CEO of Triad Technology Partners.

About Triad Technology Partners

Triad Technology Partners, LLC is a woman-owned small business dedicated to providing exceptional enterprise asset management and IT service management software and services to public sector and commercial clients. For more information about Triad Technology Partners' innovative government technology solutions, please visit <http://www.triadtechpartners.com> or call 1-301-541-8324.

About ServiceNow

ServiceNow helps organizations transform the way IT delivers business value to end-users. Born in the cloud in 2004, ServiceNow was the first to offer IT Management software as a service (SaaS). The company continues to turn the \$14 billion IT operations market on its head with ongoing product and services innovations. ServiceNow develops and delivers a comprehensive collection of cloud-based services for enterprise IT management.

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