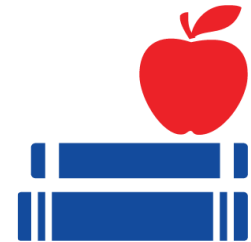


Enterprise IT Cloud for Higher Education

Power Institution-Wide IT Transformation

Triad Technology Partners, a Preferred ServiceNow Solutions Partner and a leading provider of Cloud Solutions for Enterprise IT, brings exceptional IT Service Management (ITSM) and Enterprise Asset Management (EAM) software and professional services to Higher Education and Government customers. Triad and ServiceNow have collaborated on more than 50 Public Sector and Higher Education customer engagements. **For the last 3 years, Triad has been the leading implementation partner for ServiceNow in the U.S. Public Sector.**



Benefits of ServiceNow:

- Enables IT to spend less time managing the infrastructure and more time delivering business services that improve the student experience, facilitate research initiatives, and reduce costs.
- Replace department silos and ad-hoc and inconsistent processes with a single system of record for IT
- Deliver an intuitive, approachable, and consumer-like service experience for all students, faculty, operations staff, alumni, and campus visitors
- Reduce overhead and dependency on student-based IT staff by replacing manual, error-prone tasks with lights out, zero-touch automation
- Increase IT accessibility, transparency, and visibility with an intuitive service catalog and self-service portal
- Improve service delivery for IT and other functions such as facilities, campus security, academic support, and financial aid by leveraging ITIL-based processes that can be rapidly modified for specific institution needs without high-cost consultants or programmers

**Ask us how we helped Cleveland State University implement ServiceNow*

