



Triad Technology Partners Extends ServiceNow Platform with Enhanced Work Management Application

Preferred ServiceNow Services Partner Introduces Latest Innovation from Triad Labs to Provide Better Asset Management and Increased Cost Savings for Customers

BETHESDA, MD – December 3, 2013 - Triad Technology Partners, a Preferred ServiceNow Services Partner, today announced the development of an Enhanced Work Management application for the ServiceNow platform. This solution allows customers to extend their ServiceNow investment by providing a true maintenance collaboration platform with deep functionality for work orders and maintenance management.

A leading provider of Cloud Solutions for Enterprise IT, Triad enjoys a leadership position within the industry and has earned a reputation for being a customer-focused and results driven organization. Triad is a Preferred ServiceNow Services Provider based in Bethesda, Maryland with more than fifty successful implementations in both commercial and public sector. As the leading public sector partner for IBM Maximo, Triad also brings a wealth of experience implementing Enterprise Asset Management, knowledge that helped drive the development of this application. The Enhanced Work Management solution is the most recent offering to be released from Triad Labs, the application innovation center led by Triad's ServiceNow services team.

“The Enhanced Work Management application from Triad allows ServiceNow customers to take their work orders to the next level by providing capabilities not currently found in ServiceNow such as Inventory Management, Facilities Management, Meters and more”, said Tim Hohman, CEO of Triad Technology Partners. “ServiceNow users are able to improve return on assets (ROA) by extending asset life while decreasing operating costs. What we see at the end of the day is an improvement in utilization and performance of the ServiceNow platform coupled with a reduction of an organization's capital costs.”

Through the use of this extension, ServiceNow users are able to more effectively manage assets across their organization with a true maintenance collaboration platform. Triad's recently released ServiceNow platform extension for Enhanced Work Management was recently featured at the NowForum held at the National Press Club in Washington, DC on October 30.

About Triad Technology Partners

Triad Technology Partners, LLC is dedicated to providing exceptional software and services to public sector and commercial clients. For more information about Triad Technology Partners' innovative technology and services solutions, please visit <http://www.triadtechpartners.com>. Contact Brian Jewett at Triad Technology Partners for a demo and introductory pricing at 202-309-1958 or brian@triadtechpartners.com

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