



PRESS RELEASE

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**BlueStripe Software and Triad Technology Partners Bring  
Application Service Management to Federal Customers**

*Relationship expands Triad's expertise in data center management, offers BlueStripe FactFinder™ to monitor and manage true application performance across any physical, virtual or cloud environment*

**RTP, N.C. – October 27, 2009** – [BlueStripe Software](http://www.bluestripe.com), the leader in Application Service Management (ASM), today announced a partnership with [Triad Technology Partners](http://www.computers.com), a leading reseller of enterprise technology to the public sector. Under the terms of the agreement, Triad will resell [FactFinder](http://www.bluestripe.com), the only ASM solution that enables service delivery, IT operations and application support teams to manage application system performance and troubleshoot system components across any application environment: physical, virtual or cloud. Combined with Triad's expertise working with federal agencies, FactFinder will help improve government IT operations to more quickly identify the causes of slow applications by allowing them to see the application service requests and responses that pass across heterogeneous server and operating system environments.

"We continue to see customers from all sectors struggling to understand what comprises their critical applications, what resources those applications rely on, and how they perform across different infrastructures," said Chris Neal, CEO and co-founder of BlueStripe Software. "Triad Technology Partners understands the IT needs of federal agencies and can deliver a powerful new technology in the form of FactFinder, using BlueStripe's solution to analyze the application service levels that Triad's customers need to support business goals."

FactFinder uniquely measures application service request performance across infrastructure tiers and between application nodes for each component across an entire application. FactFinder manages applications as full systems, isolating requests for discrete systems, enabling service delivery and application managers to better meet service level requirements. When application components are spread across different platforms – physical, virtual and cloud – FactFinder identifies the application system and provides the visibility and insight needed to ensure proper performance.

"We focus on bringing innovative solutions and technologies to the federal marketplace and know the application service management features BlueStripe has in FactFinder make it an excellent fit for our customers," said Tim Hohman, Triad's CEO. "BlueStripe has delivered a solution to a challenge felt by system and IT operations professionals for years: how to best analyze applications running on disparate components. This ability will be a huge breakthrough for our government customers."

Triad brings decades of enterprise software expertise to the public sector. Triad's goal is to match innovative technologies to government requirements at the best possible value, focusing on technologies that will help customers improve critical areas like enterprise asset management, IT service and asset management, virtualization, and data center operations.

**About Triad Technology Partners**

Triad Technology Partners is a privately-held, woman-owned small business headquartered in Bethesda, Maryland. For more information about Triad Technology Partners' innovative government technology solutions, please visit [www.triadtechpartners.com](http://www.triadtechpartners.com) or call 301-564-0037.

**About BlueStripe Software**

BlueStripe Software provides the only Application Service Management (ASM) solution that gives IT Organizations the visibility into exactly what IT components make up important business applications, where the application service requests go in those systems, exactly where requests are spending time and why. BlueStripe's flagship product, FactFinder, provides 24x7 [application monitoring](#) and problem management for important production applications across any application architecture, across any server platform: physical, virtual or cloud.

Based in the Research Triangle Park (RTP) area of N.C., BlueStripe is led by an executive team that has built some of the industry's leading enterprise application management companies, including Wily Technology, Relicore, Computer Associates, Remedy and IBM/Tivoli. For additional information, please visit <http://bluestripe.com>.